

Non-geographic numbering pricing

Numbering	Designation	Initial period	Working days	Weekdays from 9 p.m. to 9	Taxation
			from 9 a.m. to 9 p.m.	a.m., weekends and national holidays	
Special Services					
112	National emergency number	0,0000 €	0,0000 €	0,0000 €	Free
117	Forest Protection	0,0000 €	0,0000 €	0,0000 €	Free
118	Information Service - Telephone Directories	0,6407 €	-	-	Call
144	National Social Emergency Line	0,0000 €	0,0000 €	0,0000 €	Free
171	Operator-Assisted Calls	0,0000 €	0,0000 €	0,0000 €	Free
1400	National Association of Pharmacies	0,0000 €	0,1000 €	0,0000 €	Per second after the first second
1414	Life Line	0,0000 €	0,0000 €	0,0000 €	Free
1415	Portuguese Red Cross	0,0000 €	0,0700 €	0,0700 €	Per second after the first minute
1612	Customer Support Service - REFER Telecom	0,2700 €	0,2700 €	0,2700 €	Per second after the first minute
1624	Customer Support Service - PT PRIME	1,0000 €	1,0000 €	1,0000 €	Per second after the first minute
1632	Customer Support Service - Lycamobile	0,0000 €	0,4142 €	0,4142 €	Per second after the first second
1691	Customer Service - VODAFONE	0,0000 €	0,4000 €	0,4000 €	Per second after the first second
1692	Customer Support Service - CTT	0,4000 €	0,4000 €	0,4000 €	In cycles of 10 after the 1st minute
1696	Customer Support Service - MEO	0,4138 €	0,4138 €	0,4138 €	Per second after the first second
1820	Information Services - other directories - PTC	0,6000 €	0,3500 €	0,3500 €	Initial 30-second period. Price/min (from 5th min): €0.10
1891	Information Services - other lists - VODAFONE	0,6000 €	0,3500 €	0,3500 €	Initial 30-second period. Price/min (from 5th min): €0.10
1893	Information Services - other lists - NOS	0,6000 €	0,3500 €	0,3500 €	Initial 30-second period. Price/min (from 5th min): €0.10
1896	Information Services - other lists - TMN	0,6000 €	0,3500 €	0,3500 €	Initial 30-second period. Price/min (from 5th min): €0.10
12100	Internal Network Service	0,3500 €	-	-	Call
12118	Internal Network Service	0,6000 €	0,6000 €	0,6000 €	Per second after the first minute
12150	Internal Network Service	0,3500 €	-	-	Call
12151	Internal Network Service	0,2100 €	-	-	Call
12153	Internal Network Service	0,3500 €	-	-	Call
12157	Internal Network Service	0,3500 €	-	-	Call
12158	Internal Network Service	0,3500 €	-	-	Call
12161	Internal Network Service	0,4500 €	-	-	Call
16100	Customer Support Service - NOS	0,0000 €	0,3800 €	0,3800 €	From the very first second
16101	Contact management service - NOS	0,0000 €	0,0000 €	0,0000 €	
16103	Customer Support Service - NOS	0,0000 €	0,4138 €	0,4138 €	Per second from the 1st second up to and including the 1800th second
16105	Customer Support Service - NOS	0,0000 €	0,4138 €	0,4138 €	Per second from the 1st second up to and including the 1800th second
16106	Customer Support Service - NOS	0,0000 €	0,4138 €	0,4138 €	Per second from the 1st second up to and including the 1800th second
16107	Customer Support Service - NOS	0,0000 €	0,4138 €	0,4138 €	Per second from the 1st second up to and including the 1800th second
16108	Customer Support Service - NOS	0,0000 €	0,4138 €	0,4138 €	Per second from the 1st second up to and including the 1800th second
16109	Customer Support Service - NOS	0,0000 €	0,3800 €	0,3800 €	From the very first second
16161	Customer Support Service - NOS	0,2439 €	0,2439 €	0,2439 €	Per second after the first minute
16200	Customer Support Service - PTC	0,4138 €	0,4138 €	0,4138 €	Per second after the first minute Maximum cost per call €4.83.
16202	IT assistance for SAPO ADSL customers	0,3658 €	0,3658 €	0,3658 €	Per second after the first minute
16203	IT support for customers	0,3658 €	0,3658 €	0,3658 €	Per second after the first minute
16205	UZO Customer Support	0,4138 €	0,4138 €	0,4138 €	Per second after the first minute Maximum cost per call €4.83.
16206	Customer Support Service - PTC Companies	0,2837 €	0,0000 €	0,0000 €	Call
16208	Fault Reporting Service - PTC	0,0000 €	0,0000 €	0,0000 €	
16209	Customer Technical Support Service - PTC	0,4138 €	0,4138 €	0,4138 €	Per second after the first minute Maximum cost per call €4.83.
16300	Customer Support Service - Ar Telecom - Other Networks	0,0798 €	0,0350 €	0,0350 €	Per second after the first minute
16300	Customer Support Service - Ar Telecom - Ar Telecom Network	0,0000 €	0,1000 €	0,1000 €	Per second after the first minute
16500	Customer Support Service - ONITELECOM	0,0000 €	0,0000 €	0,0000 €	Free
16504	ONITELECOM Customer Support Service	0,0798 €	0,0200 €	0,0095 €	Per second after the first minute
16505	ONITELECOM Customer Support Service	0,2750 €	0,2750 €	0,2750 €	Per second after the first minute
16509	Customer Support Service - ONITELECOM	0,0700 €	0,0300 €	0,0100 €	Per second after the first minute
16800	Customer Support Service - NOWO	0,0000 €	0,2439 €	0,2439 €	Billed per second after 90 seconds, with a maximum charge of €2.20
16801	Customer Support Service - NOWO	0,0000 €	0,0000 €	0,0000 €	Free
16802	Customer Support Service - NOWO	0,0000 €	0,0000 €	0,0000 €	Free
16804	PCmedic Support - NOWO	0,2439 €	0,2439 €	0,2439 €	Per second after the first minute
16807	Customer Support Service - NOWO	0,0000 €	0,0000 €	0,0000 €	Free
1691X	Customer Service - VODAFONE	0,0000 €	0,4142 €	0,4142 €	Per second after the first second
16919	Customer Service - VODAFONE	0,0000 €	0,0000 €	0,0000 €	Free
16990	NOS Customer Support Service	0,0000 €	0,4138 €	0,4138 €	Per second from the 1st second up to and including the 1800th second
16991	NOS Customer Support Service	0,3659 €	0,3659 €	0,3659 €	Per second after the first minute
16993	NOS Customer Support Service	0,0000 €	0,4138 €	0,4138 €	Per second from the 1st second up to and including the 1800th second
16995	NOS Customer Support Service	0,0000 €	0,0000 €	0,0000 €	Free after 09.08.2021
16996	NOS Customer Support Service - CINEMAS	0,2439 €	0,2439 €	0,2439 €	every 30 seconds
16999	NOS Customer Support Service - BUSINESSES	0,3800 €	0,3800 €	0,3800 €	Per second after the first minute
116000	Missing Children	0,0000 €	0,0000 €	0,0000 €	Free
116006	Crime victim support line	0,0000 €	0,0000 €	0,0000 €	Free
116111	Child Helpline	0,0000 €	0,0000 €	0,0000 €	Free
91xxxxxxx	Terrestrial Mobile Service	Fixed-Mobile Tariff			
92xxxxxxx	Terrestrial Mobile Service	Fixed-Mobile Tariff			
93xxxxxxx	Terrestrial Mobile Service	Fixed-Mobile Tariff			
948067222	Maritime Mobile Service - PTC	1,0000 €	1,0000 €	1,0000 €	Per second after the first minute
96xxxxxxx	Land Mobile Service - TMN	Fixed-Mobile Tariff			
Data Communication Services					
659xxxxxx	Data Communication Service	Fixed-Mobile Tariff			
671799xxx	Data Network Access Service - SIBS	0,0000 €	1,5000 €	0,5000 €	Call duration 6 sec
671713000	Data Network Access Service	0,0000 €	0,0000 €	0,0000 €	-
671720000	Data Network Access Service	0,0000 €	0,0000 €	0,0000 €	-
674111000	Data Network Access Service	0,0920 €	0,0000 €	0,0000 €	Call
674112000	Data Network Access Service	0,0000 €	0,0000 €	0,0000 €	-
674114000	Data Network Access Service	0,0000 €	0,0000 €	0,0000 €	
Nomadic Services					
309xxxxxx	Nomad VoIP Service - NOS	ational fixed rate (MI-ID)			
3000xxxxx	Nomadic VoIP Service - PT	National fixed rate (MI-ID)			
30450xxxx	Nomadic VoIP Service - G9SA	ational fixed rate (MI-ID)			
30880xxxx	Nomadic VoIP Service - VOXBONE	National fixed rate (MI-ID)			
3093xxxxx	Nomad VoIP Service - NOS	ational fixed rate (MI-ID)			
Fax Services					
639x	Fax Service	Fixed-Mobile Tariff			

Non-geographic numbering pricing

Numbering	Designation	Initial period	Working days	Weekdays from 9 p.m. to 9	Taxation
			from 9 a.m. to 9 p.m.	a.m., weekends and national holidays	
Televoting Services					
6070xxxx	Televoting Service	0,6000 €	0,6000 €	0,6000 €	Per second after the first minute
6071xxxx	Televoting Service	1,5000 €	1,5000 €	1,5000 €	Per second after the first minute
6072xxxx	Televoting Service	1,5000 €	1,5000 €	1,5000 €	Per second after the first minute
6073xxxx	Televoting Service	1,5000 €	1,5000 €	1,5000 €	Per second after the first minute
6074xxxx	Televoting Service	2,0000 €	2,0000 €	2,0000 €	Per second after the first minute
6075xxxx	Televoting Service	2,5000 €	2,5000 €	2,5000 €	Per second after the first minute
6076xxxx	Televoting Service	2,5000 €	2,5000 €	2,5000 €	Per second after the first minute
6077xxxx	Televoting Service	2,5000 €	2,5000 €	2,5000 €	Per second after the first minute
6078xxxx	Televoting Service	0,5000 €	0,5000 €	0,5000 €	Per second after the first minute
6079xxxx	Televoting Service	3,0000 €	3,0000 €	3,0000 €	Per second after the first minute
Audiotex Services					
6010xxxx	Audiotex Service	0,6000 €	0,6000 €	0,6000 €	Per second after the first minute
6011xxxx	Audiotex Service	1,5000 €	1,5000 €	1,5000 €	Per second after the first minute
6012xxxx	Audiotex Service	1,5000 €	1,5000 €	1,5000 €	Per second after the first minute
6013xxxx	Audiotex Service	1,5000 €	1,5000 €	1,5000 €	Per second after the first minute
6014xxxx	Audiotex Service	2,0000 €	2,0000 €	2,0000 €	Per second after the first minute
6015xxxx	Audiotex Service	2,5000 €	2,5000 €	2,5000 €	Per second after the first minute
6016xxxx	Audiotex Service	2,5000 €	2,5000 €	2,5000 €	Per second after the first minute
6017xxxx	Audiotex Service	2,5000 €	2,5000 €	2,5000 €	Per second after the first minute
6018xxxx	Audiotex Service	0,5000 €	0,5000 €	0,5000 €	Per second after the first minute
6019xxxx	Audiotex Service	3,0000 €	3,0000 €	3,0000 €	Per second after the first minute
Audiotexto Services - Contests and Puzzles Services					
6460xxxx	Contests and Puzzles Service	0,6000 €	0,6000 €	0,6000 €	Per second after the first minute
6461xxxx	Contests and Puzzles Service	1,5000 €	1,5000 €	1,5000 €	Per second after the first minute
6462xxxx	Contests and Puzzles Service	1,5000 €	1,5000 €	1,5000 €	Per second after the first minute
6463xxxx	Contests and Puzzles Service	1,5000 €	1,5000 €	1,5000 €	Per second after the first minute
6464xxxx	Contests and Puzzles Service	2,0000 €	2,0000 €	2,0000 €	Per second after the first minute
6465xxxx	Contests and Puzzles Service	2,5000 €	2,5000 €	2,5000 €	Per second after the first minute
6466xxxx	Contests and Puzzles Service	2,5000 €	2,5000 €	2,5000 €	Per second after the first minute
6467xxxx	Contests and Puzzles Service	2,5000 €	2,5000 €	2,5000 €	Per second after the first minute
6468xxxx	Contests and Puzzles Service	0,5000 €	0,5000 €	0,5000 €	Per second after the first minute
6469xxxx	Contests and Puzzles Service	3,0000 €	3,0000 €	3,0000 €	Per second after the first minute
Audiotext Services - Erotic Services					
6480xxxx	Erotic Service	0,6000 €	0,6000 €	0,6000 €	Per second after the first minute
6481xxxx	Erotic Service	1,5000 €	1,5000 €	1,5000 €	Per second after the first minute
6482xxxx	Erotic Service	1,5000 €	1,5000 €	1,5000 €	Per second after the first minute
6483xxxx	Erotic Service	1,5000 €	1,5000 €	1,5000 €	Per second after the first minute
6484xxxx	Erotic Service	2,0000 €	2,0000 €	2,0000 €	Per second after the first minute
6485xxxx	Erotic Service	2,5000 €	2,5000 €	2,5000 €	Per second after the first minute
6486xxxx	Erotic Service	2,5000 €	2,5000 €	2,5000 €	Per second after the first minute
6487xxxx	Erotic Service	2,5000 €	2,5000 €	2,5000 €	Per second after the first minute
6488xxxx	Erotic Service	0,5000 €	0,5000 €	0,5000 €	Per second after the first minute
6489xxxx	Erotic Service	3,0000 €	3,0000 €	3,0000 €	Per second after the first minute
Voice Mail Services					
600xxxxx	Voice Mail Service	National fixed rate (MI-ID)			
609xxxxx	Voice Mail Service	National fixed rate (MI-ID)			
669xxxxxxx	Direct Deposit Voicemail Messages	Fixed-Mobile Tariff			
Intelligent Network Services					
707x	Universal Access Service	0,0900 €	0,0900 €	0,0900 €	Per second after the first minute
708x	Universal Access Service	0,1000 €	0,1000 €	0,1000 €	Per second after the first minute
791	Interoperator Forwarding Number - PTC	1,0000 €	1,0000 €	1,0000 €	Per second after the first minute
799	Interoperator Forwarding Number - ETNS	1,0000 €	1,0000 €	1,0000 €	Per second after the first minute
70596xxxx	Private Voice Network Service - TMN	1,0000 €	1,0000 €	1,0000 €	Per second after the first minute
760x	Single Rate Service	0,6000 €	-	-	Call
761	Single Rate Service	1,0000 €	-	-	Call
762x	Single Rate Service	2,0000 €	-	-	Call
800x	Free National Call Service	0,0000 €	0,0000 €	0,0000 €	Free
80802	Shared Cost Call Service	0,0700 €	0,0277 €	0,0084 €	Per second after the first minute
8082	Shared Cost Call Service	0,0700 €	0,0277 €	0,0084 €	Per second after the first minute
80896	Shared Cost Call Service	0,0700 €	0,0277 €	0,0084 €	Per second after the first minute
808	Shared Cost Call Service	0,0700 €	0,0258 €	0,0084 €	Per second after the first minute
809	Shared Cost Call Service	0,0258 €	0,0258 €	0,0258 €	Per second after the first minute
882	Virtual Calling Card Service	0,0000 €	0,0000 €	0,0000 €	Free
884x	Personal Number Service	1,0000 €	1,0000 €	1,0000 €	Per second after the first minute